



Allen County Office of
GAL/CASA



STANDING TALL THROUGH IT ALL

ALLEN COUNTY OFFICE OF
GAL/CASA

2021 VOLUNTEER IMPACT REPORT



MISSION

The mission of the Allen County Office of GAL/CASA is to advocate for the best interests of children who are involved with the court as victims of child abuse and/or neglect in Allen County and strive to ensure that these children are safe and have a permanent home.

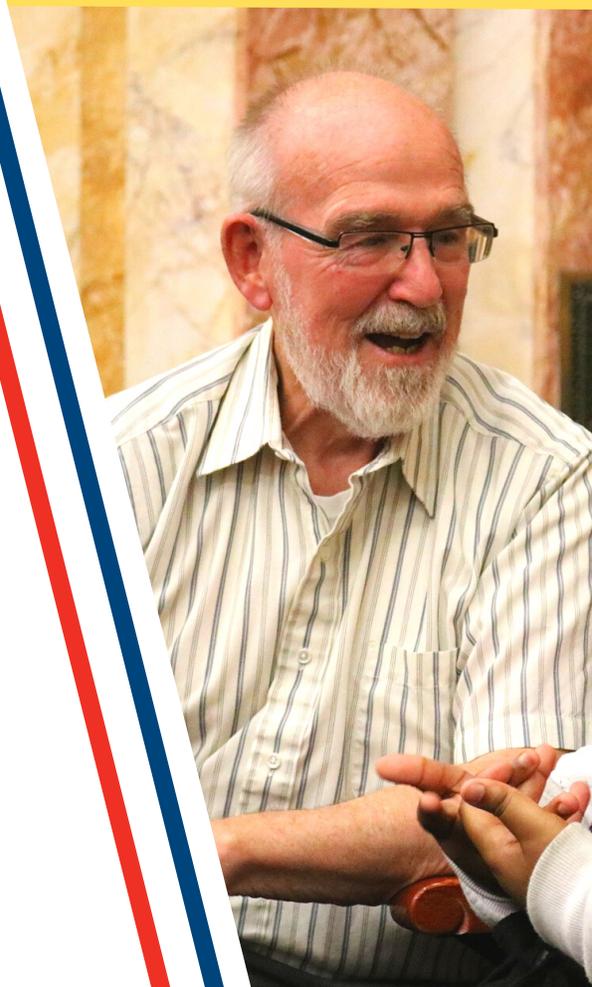
Allen County CASAs:

In my four years as Director of Allen County CASA, the one thing that stands out above all else is the passionate commitment of our CASA Volunteers. Our **MISSION** is not an easy one to achieve. The issues that families struggle with daily – homelessness, substance abuse, mental illness, domestic violence, and many others – are difficult challenges to overcome. A “safe, permanent home” sometimes seems unlikely if not impossible.

We have recently written a **CORE VALUES** statement to accompany our **MISSION**. You can view our core values on the next page.

These **VALUES** describe **YOU** - caring, committed members of our community – and the work you do advocating for the best interests of children. In 2021, you have given tirelessly of your time and talents to make sure that every child has the best possible outcomes in life. Your work is outlined in this **IMPACT REPORT** and is often what makes a “safe, permanent home” a reality for children in Allen County.

Thank you!
Nancy Springer





CORE VALUES

WE FOCUS ON IMPACT

working to ensure that every child receive permanency in a safe, stable, and loving home.

WE PERSEVERE

remaining tenacious and optimistic about outcomes for children and families, making decisions based on the long term, not just today.

WE VALUE DIFFERENCES

seeking people of differing backgrounds and cultures to serve the diverse child welfare system and building connections and partnerships with other social service agencies.

WE ARE COURAGEOUS

boldly acting on convictions and making tough decisions.



2021 BY THE NUMBERS

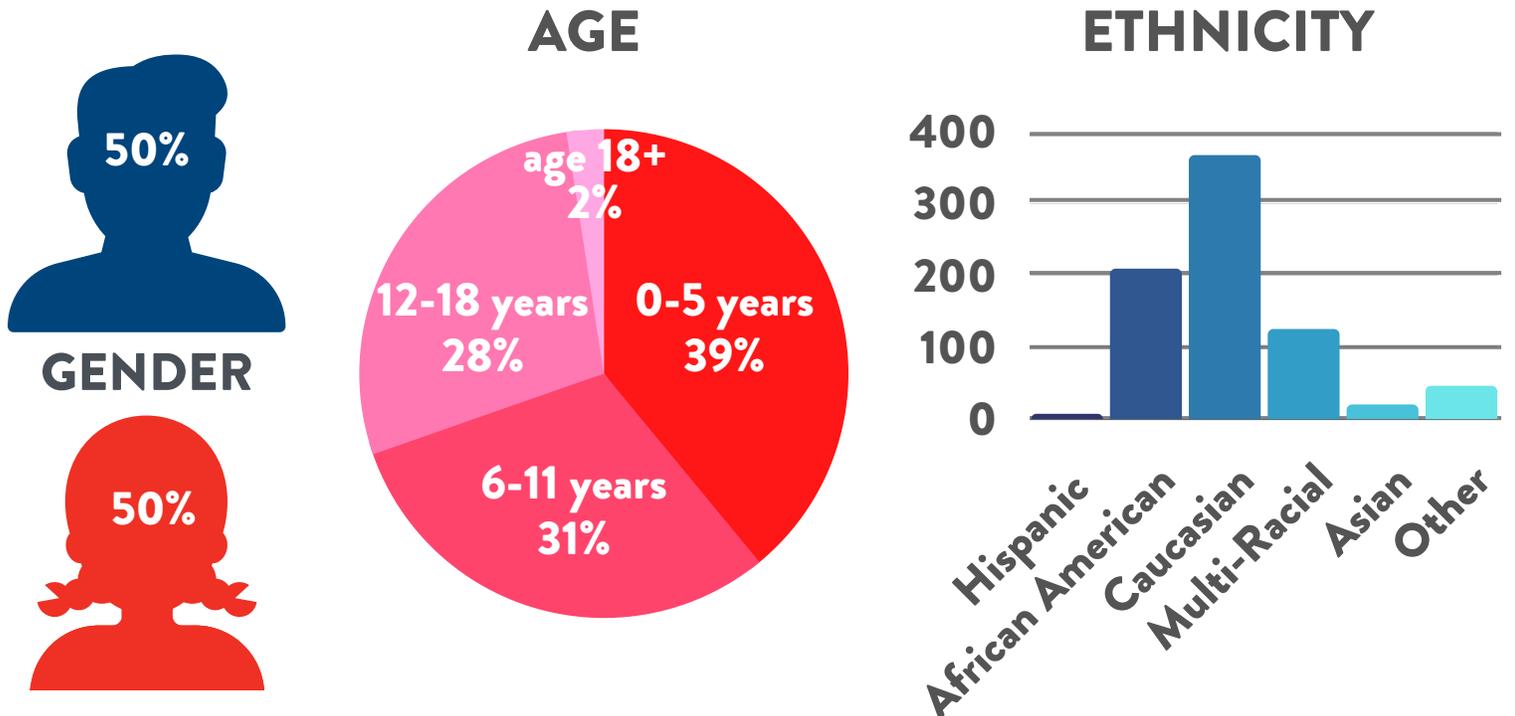
6 Volunteer Supervisors supported **185** active volunteers representing **659** children

2 Staff & **17** Volunteers Supported the work of **26** GALs representing **863** children

Permanency Achieved for 452 Children



CHILD DEMOGRAPHICS



COURTNEY, ULISES AND CARTER UNRUE



CASA Volunteer Courtney Unrue and her husband Kurt certainly never expected to have trouble starting a family. However, through this unfortunate situation they learned to stand tall, through it all. Courtney and Kurt became foster parents.

A few weeks later, they received a placement call for a three-year-old boy. Right away, they said, "Yes."

When the caseworker arrived, Courtney recalls watching her cross the street holding the hand of the cutest little boy she had ever seen. Courtney expressed, "I knew he was going to be a very special part of our lives."

supportive and listened to what Courtney and Kurt felt was best for their foster child. "It was so comforting knowing that there was someone on their team, rooting for them!" Courtney said.

Even though both boys' permanency plans were reunification in the beginning, both cases, parental rights were terminated. Courtney and Kurt were able to adopt Carter Unrue in November 2019 and Ulises Unrue in July 2021. Their CASAs championed for them until their adoptions finalized.

After Uli, as they call him, was adopted, Courtney and Kurt closed their foster license. "I knew I wasn't done helping kids and families," Courtney confessed. She did go back and forth on what to do next, but ultimately landed on becoming a CASA Volunteer in Allen County.

Courtney reflected on why she became a CASA: "The fact that my kids can watch me and know that I am helping other kids who are in situations similar to theirs is what makes this work as a CASA all the more important. Over the past six and a half years of this type of work, I learned that we should never stop advocating for the child(ren) in our care. Our voice is powerful and can make a world of difference in the lives of others and even in our own lives."

"It was so comforting knowing that there was someone on their team, rooting for them!"

Courtney and Kurt were blessed with a strong support system and knew that foster care was their best option for bringing children into their home. Courtney's best friend and her husband had begun their foster care journey a few years before and Kurt's parents had been foster parents for several years while he was growing up.

Their first placement were two sisters who joined the Unrue family for six weeks. What a crash course in parenting it was for Courtney and Kurt! After the girls left, they needed some time to recoup. Foster parenting is emotionally taxing. Many foster parents step away after their first placement, but Courtney and Kurt had a mission to help care for kids.

A year later, they welcomed another little 4-year-old boy. Kurt picked him up from the Department of Child services and instantly introduced him to the entire family at a birthday party. Even then, everyone knew that there was something special about this bright-eyed, shy boy.

During the time both boys were in foster care with the Unrue's, they had the opportunity to work with two Court Appointed Special Advocates. While Courtney and Kurt only met with them a few times, the CASAs were very responsive to emails and phone calls. In court, they were

RIISING TO THE OCCASION

A STEADY SUPPORT

If you ask Gabe to reflect on his life in the child welfare system he will be the first to tell you that once you lose your remote, it is hard to change the channel. However, once Gabe found his life remote among the crumbs and dirt, he learned to stand tall, through it all.

Gabe and his three siblings were removed from their mother's care when he was eight years old. After series of bad boyfriends, one in particular who was physically abusive, Gabe and his siblings found themselves in different foster homes.

Being the oldest child, Gabe always felt like the protector. When asked what happened the day he was removed, Gabe did the best he could to articulate the abuse they had all endured - welts, bruises and an imprint of a horse from a belt buckle. Even though they were now safe, Gabe struggled with finding a loving home.

He expressed that within the first week after his removal, "my foster parents had me crawl on my hands and knees until I got rug burns for misbehaving." However, once he transitioned to another home he found many caring and thoughtful foster parents, two of them in particular he still keeps in contact with to this day.

Throughout his time in the child welfare system, he did not know what a Court Appointed Special Advocate was - until he was 16. CASA Volunteer Mike Payne walked into Gabe's life when he needed it the most. Knowing that adulthood was in the distance, Mike provided not only someone to lean on but also someone to fight for Gabe in court. "Mike has always been super helpful with giving me advice and resources," Gabe explained.

whether it be bad or good, you can use it to make better choices for yourself and for your family in the future. I want to give my kids and future wife a better life than I ever had while I was growing up. Right now, in this moment and every day after today, I think about where I came from and how I did not let the bad things that happened in my past dictate where I would end up as an adult. I'm 20 years old and I'm loving life. So in summary, yes life sucks and

"Sometimes you'll lose your remote to life and miss the best part, but that remote is never gone and once you find it again you can switch channels and see what else life has in store for you."

Now, Gabe looks to the future as an adult who is benefiting from the Collaborative Care program provided by the Department of Child Services. Gabe had the choice to have his CASA worker continue to advocate for him until the age of 22. Mike is still hanging in there with him and supporting Gabe along the way.

sometimes you'll lose your remote to life and miss the best part, but that remote is never gone and once you find it again you can switch channels and see what else life has in store for you."

When asked what his biggest take away is from his experience in the child welfare system, transitioning to collaborative care and navigating adulthood he expressed, "No matter what your experience is in the past,

Gabe currently works at Amazon, and was recently honorably discharged from the military. He has many goals for the future, but chiefly he states, "I want to have a house by 26, a van, a beautiful wife and a group of kids in the back asking me to get McDonald's in the middle of driving down a highway."



GABE, FORMER FOSTER CHILD

DONNA NEFF, CASA VOLUNTEER FOR 25 YEARS



Adapt, adjust, pivot. Since 1997, Donna Neff has done just that. When everything in our world changes, it is what you do to survive. Donna has served as a Court Appointed Special Advocate for 25 years. She has seen countless changes to the child welfare system and even experienced child advocacy through the lens of a global pandemic. But, what motivated her back in 1997 to take on this challenging work as a CASA, we took a moment to find out.

Q. You have been a CASA for 25 years! Why did you want to become a CASA?

A. When asked why I am involved in CASA I normally just say because I love kids. Although that is true, I have a deep desire to protect children.

Q. Do you have any personal experiences or know someone who has, that may have spurred your desire to advocate for children?

A. My father was killed in a farming accident right after he came home from WWII, leaving my mother a single parent. I was very vulnerable for every pervert that came along, from an adult cousin, to a firefighter whom I babysat for, to my Mom's boyfriend. Thank God I was never raped but the things I went through as a child with no advocate left a deep impression on me that has lasted forever.

Q. A lot has changed in 25 years with regards to child advocacy. What have been the most frustrating and successful parts of your work?

A. The most frustrating part was spending hours of research, talking to and caring for the children, then go to court and have a judicial officer send the kids back to their parent when I felt strongly that they should not be reunified...

However, the highlight of my work is to see children go back home and we never get called again on the same case. They aren't all winners or go back to the greatest of conditions but they are reunited with their family and DCS or CASA or even the police have never been called back again.

Q. We recently had to navigate our advocacy through a pandemic. How did the pandemic impact the children you serve?

A. Previously, when we were first hit, I did Zoom with my child and talked to her over the phone; that case was closed during the pandemic. My next case in the middle of it, I ended up getting COVID and bronchitis even though I had had all three shots and was too sick for seven weeks to go see my child. After I started feeling better, I talked to her on the phone and checked in with her foster parent and her school. When I was finally able to visit with her, she came running and gave me a big hug.

Q. What words of wisdom do you have for CASA volunteers who are just now getting their first cases?

A. Be diligent and dig deep in the case. Listening is probably the most important attribute you can have. Encouragement goes a long-ways for these children, too, but don't make promises. Each case is different, and the amazing thing is no matter how dire the conditions in the home, the children want to go back to their parent(s).

Over the last 25 years Donna has served 12 cases and 24 children.

2021 CASA VOLUNTEERS

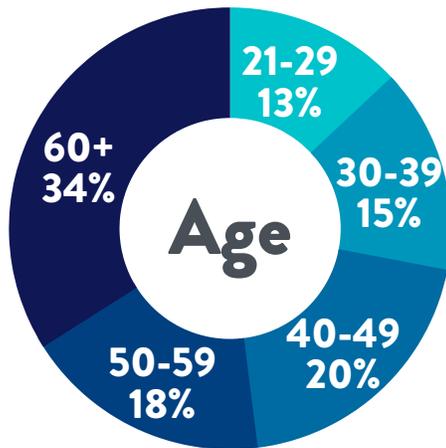


15%

Gender

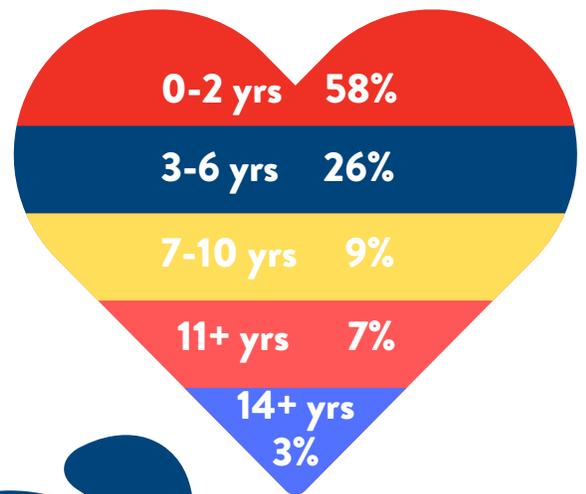


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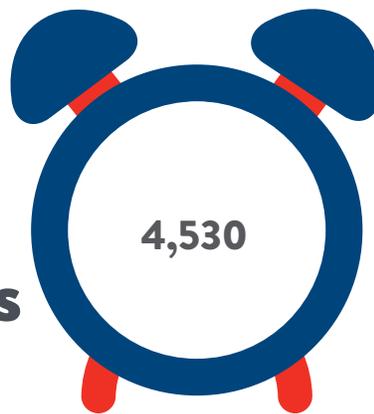


Age

Years of Service



Contact Hours by Volunteers



4,530



Shamika Alford
 Holli Anderson
 Nicole Arivett
 Travis Arivett
 Michelle Ashcraft
 Hydeia Ayers
 Rebecca Barrand
 Flora Barron
 Jennifer Basak-Wilson
 Mary Bell
 Bob Blanton ★★
 Natalie Bojrab
 Larry Braden
 Mary Bradshaw
 Mary Brown
 Payton Buehrer
 Quinita Coffey
 Christina Collins
 Erika Combs
 Peter Conde
 Gina Connelly ★
 Kayla Curtin
 David Dalrymple
 Collin Delagrange
 Matthew Densel ★
 Carmen Dillon ★★
 Anh Dinh
 Lynn Douple ★★ ★
 Jacob Duke
 Cheryl Dunn
 Rosemary Easterday ★★
 Stephanie Eastom ★
 Tylisa Edwards
 Peggy Eschenbacher ★★
 Annemaria Farrell
 Andrea Fast

Legna Figueroa
 Devan Filchak
 Stephanie Fitzharris
 Linda Flatley
 Harriet Follis
 Janel Force
 Stacey Forman Hilsmier
 Michele Fortune
 Jen Foster
 Amber Frame
 Emily Franks
 Kathleen Gentry
 Geoff Gephart
 Jessica Gerardot ★
 Grace German
 Brian Gibbons
 Julie Goodman
 Anthony Gray
 Tara Grier
 Victoria Grose
 Zoe Grosenbacher
 Scott Habben ★
 Janet Haigh
 Christopher Hambrock
 Amanda Hampton
 Jeanne Handford ★★
 Victoria Hansel
 Sandra Harber ★
 Ashleigh Hardin
 Victoria Harrison
 Connie Hazelrigg
 Sandra Hershmann ★
 Amanda Hite
 Brooke Hoffman
 Sandra Hon
 Michael Horton

Donell Housel
 Marla Housel
 Andrea Hudson ★★
 Dominique Hyndman
 Dawn Jones ★
 Kathleen Kearns
 Jessica Keathley
 Elizabeth Keen
 Nichole Kendregan
 Jillienne Kenner
 Bonnie Kerekgyarto
 Linda Kerr
 Elizabeth Kreider
 Patti Kring
 Malea Kruse
 Dawn Kuhlman
 Tearra Lapsley
 Shelby Lasley
 Pamela Leeper ★
 Shanna Liechty
 Darlene Lloyd
 Heloise Maconochie ★
 Deanna Mains
 Jane Martin
 John Martin ★★
 Karen Martin-Coleman
 Karen Martz
 Anita Mather ★★
 Erin McBride
 Jill McBride
 Timothy McKenzie
 Nicholas Meharg
 Mary Melcher ★★
 Pallavi Merchant
 Meagan Milne ★★
 Aimee Morningstar

Danita Morris ★★
 Dorte Moses ★★
 Krista Mounsey
 Rosemary Mouzon
 Wendy Moyle ★★
 Ginger Myers
 Michelle Myers
 Donna Neff ★★ ★★
 Gayle Newton ★★
 Jennifer Norris-Hale
 Anna Outten
 Staci Overbeck
 Cameo Parry
 Carol Patterson ★
 Michael Payne ★
 Angela Peoples
 David Pepler ★
 Karen Petersen
 Joan Phillips ★
 Katherine Phillips
 Laura Platt
 Teresa Pohler ★★
 Elaine Pontillo
 Michelle Potts
 Jan Rainey
 Lael Ramer
 Michelle Ramos Gray
 Laura Rao ★
 Dani Rice
 Brenda Rietdorf
 Stacy Roberts ★
 Christopher Rollins
 Denise Roudebush
 Margaret Roussey ★
 Lucas Rumpel
 Holly Schaubert

Theresa Sell ★
 Karen Shadle ★
 Kelly Shank
 Jessica Shaw
 Erica Short
 Henry Sierk ★
 Kara Skaggs
 Keston Smith ★
 Zoey Smith
 Karin Soat
 Coretta Staten
 Gary Stetler ★
 Sonia Strevy ★
 Marilee Stroud
 Christina Sutter ★★
 Linda Thieme
 Sarah Thompson
 Amber Toole
 Marilyn Toro
 Maureen Trentadue
 Roxanne Tuesley ★
 Jeana Twitchell
 Debra Ulmer-Kolkman
 Courtney Unrue
 Arlena Vanhoy
 Rebecca Weingartner ★
 Rachel Wemhoff
 Nancy Wemuth ★
 Laura Wheeler
 Paula Wiegerink
 Debra Wills ★
 Cynthia Winn
 Kisha Woodward
 Jean Wyss

★ Celebrating 5+ years of service with CASA

★★ Celebrating 10+ years of service with CASA

★★★ Celebrating 15+ years of service with CASA



CITIZENS ADVISORY BOARD

The Citizens Advisory Board is a group of community volunteers who assist the court and CASA Program in developing and revising policies and procedures to ensure the highest quality of advocacy for abused and neglected children in Allen County.

Suzan Rutz

Amy Dahm Just

Jo'Netta Neeley

Keston Smith

Chris Dunn

Melissa Hayden

Gayle Newton

Stacey Speith

ALLEN COUNTY CASA COALITION

The Allen County CASA Coalition is a 501(c)3 nonprofit that is governed by a volunteer board of directors with diverse experience and skills. The Coalition raises funds to recruit, train, and support our volunteers.

John Ocken

John Brita

Ann Escosa Griffin

Lori Stinson

Scott Bradtmiller

Nick Ciocca

Anita Mather

GAYLE NEWTON, CASA VOLUNTEER & CITIZEN ADVISORY BOARD MEMBER



Gayle Newton has been a Court Appointed Special Advocate since 2008. She followed her intuition after seeing a billboard about becoming a CASA Volunteer. To further her advocacy for children who experience abuse and/or neglect, Gayle joined the Allen County Office of GAL/CASA Community Advisory board in 2017. Every day, Gayle stands tall and fights for the rights of children in her community.

Growing up, Gayle experienced childhood trauma. She knew then that she wanted to make sure that no children were going to be left behind without a voice. As part of the Citizen Advisory Board, Gayle reviews policies and procedures, solves problems, and provides insight into how CASA can better serve children who are abused and/or neglected.

Reflecting on her 14 years of advocacy work, Gayle cheered, "The best parts are when the case is closed and the child has progressed mentally and socially. The child has been placed in the best possible environment, whether it is back with family or with new family, and they are safe." When asked what advice she would give to prospective volunteers, she encouraged, "Listen to your heart, be available and believe that children are worthy of protection."

ALLEN SUPERIOR COURT FAMILY RELATIONS DIVISION



Judge Lori K. Morgan



Magistrate Sherry Hartzler



Magistrate Beth A. Webber

ALLEN COUNTY OFFICE OF GAL/CASA



Nancy Springer
Director



Suzanne Lange
Assistant Director



Brooke Neuhaus
CASA Supervisor



Nicole Fischer
CASA Supervisor



Aaron Rieidenbach
CASA Supervisor



Chris Hamilton
CASA Attorney



Mell Depew
Training & Recruitment



Laura Goodwin
Office Manager



Michael Howell
CASA Supervisor



Roxanne Tuesley
Child Visitation Specialist



Christina Sutter
Program Assistant



Karen Coleman
Child Visitation Specialist



Allen County Office of GAL/CASA
1 East Main Street, Suite 421
Fort Wayne, IN 46802

**"If we don't stand up
for children, then we
don't stand for much"**

-Marian Wright Edelman

